

CPE SCHEMES AND TERMS AND CONDITIONS

Tata Play Limited (formerly known as Tata Sky Limited) ("Company") has following schemes for Set Top Boxes and related equipment, hereinafter collectively referred as Customer Premises Equipment (CPE).

The Company reserves right to formulate any other CPE scheme in future in line with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 and the same shall be intimated to the subscribers as and when they are announced.

CPE Sale scheme

(Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition*	High Definition Hybrid Android	High Definition PVR
Amount	1609	1694	2118	4236
GST @ 18%	290	305	381	763
Total	1,899	1,999	2,499	4,999

** As a special promotional offer, we are currently offering a discount of Rs.200 on the High Definition (HD) CPE and Hybrid Android CPE (under the Sale scheme) if the subscriber opts to book the scheme through the Tata Play website.*

General Terms and Conditions:

1. The CPE price is inclusive of a one-time Installation charge (Rs.350/-) and Activation charge (Rs.100/).
2. CPE shall consist of Set Top Box (STB) and related accessories such as LNB, Antenna, and 10 metre cable. In case additional cable is required, the cost of the same shall be paid by the subscriber.
3. The Company reserves the right to change the price or modify the scheme of the CPE from time to time.
4. **The ownership of the CPE under this scheme vests with the subscriber.**
5. The CPE purchased under this scheme has a warranty of one year, which is applicable from the date of purchase of the CPE. During such period, repairs or replacement of the CPE shall be the responsibility of Tata Play.
6. The warranty terms will stand null and void in case the STB has been tampered with or damaged.
7. After the expiry of warranty period of 1 year, the Company reserves the right to charge the subscriber for repairs or replacement of STB as per the rates to be announced by the Company from time to time.

CPE Advance Rental scheme

(Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition	High Definition Hybrid Android	High Definition PVR
Amount	983	1065	2,118	4,236
GST @ 18%	216	234	381	763
Total	1199	1299	2,499	4,999

General Terms and Conditions:

1. Amount indicated above are inclusive of six months of rental charges, taken in advance, along with a one-time Installation charge (Rs.350/-) and Activation charge (Rs.100/-). The rental amount post six months is Nil. The advance rental amount once collected is non-refundable.
2. CPE shall consist of Set Top Box (STB) and related accessories such as LNB, Antenna, and 10 metre cable. In case additional cable is required, the cost of the same shall be paid by the subscriber.
3. The Company reserves the right to change the rental charges and/or modify the scheme of the CPE from time to time.
4. **The ownership of the CPE under this scheme vests with Tata Play.**
5. The CPE rented under this scheme carries a service commitment of 3 years commencing from date of activation. During such period, repairs or replacement of CPE shall be the responsibility of Tata Play.
6. The service commitment terms will stand null and void in case the CPE has been tampered or damaged.
7. After the expiry service commitment period of 3 years, the Company reserves the right to charge the subscriber for repairs or replacement of CPE as per the rates to be announced by the Company from time to time.

CPE Monthly Rental scheme

Under this scheme a subscriber can obtain the CPE on rental basis by paying as under:

(Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition	High Definition Hybrid Android	High Definition PVR
Security Deposit	1,300	1,500	2,500	4,500
Installation charge	350	350	350	350
Activation charge	100	100	100	100
Taxes	81	81	81	81
Total (excluding rental)	1,831	2,031	3,031	5,031

CPE Rental (p.m. inclusive of GST @ 18%)	167	183	417	750
Total (including rental)	1,998	2,214	3,448	5,781

General Terms and Conditions:

1. CPE means the components and accessories owned and installed by the Company at the premise of the Subscriber for the sole purpose of facilitating and authorizing the Subscriber to receive the Service and includes Set Top Box, Digi Card (Viewing Card), remote control, cable wire upto 10 meters, connectors and other accessories.
2. In case additional cable is required (more than 10 mts), the cost of the same shall be paid by the subscriber.
3. Subscriber must pay the Security Deposit prior to availing the CPE and the deposit amount will not reflect in the Account Balance. Security Deposit is interest free and refundable subject to the terms hereof.
4. Company reserves the right to charge a Security Deposit and make reasonable adjustments to the said Security Deposit in full or in part satisfaction of any sum due from the Subscriber to the Company at any time including but not limited to Network Capacity Fee, Activation Charges, Installation Charges, Subscription Fees, Security Deposit, CPE Rental.
5. CPE Rentals shall be paid month on month basis
6. Based on the assurance of the Subscriber that it shall avail the CPE and Services of Company for a period of 6 months from the date of activation, Tata Play shall provide the CPE on a rental basis for a nominal rent amount as stated above ('CPE Rental'). In case the Subscriber wants to cancel / deactivate / pause his Tata Play subscription before such period of 6 months, or fails to use the services or maintain a Minimum Account Balance during such Period, the CPE Rental shall still be payable by the Subscriber for a period of 6 months, and the Company reserves the right to deduct such CPE Rental from the Security Deposit. There shall be no waiver of CPE Rental provided in any case.
7. The Company reserves the right to change the rental charges and/or modify the scheme of the CPE from time to time.
8. The ownership of the CPE under this scheme vests with Tata Play.
9. The CPE rented under this scheme carries a service commitment of 3 years commencing from date of activation. During such period, repairs or replacement of CPE shall be the responsibility of Tata Play.
10. The Service Commitment will stand null and void in case the CPE has been tampered or damaged by the Subscriber.

11. After the expiry of the Service Commitment of 3 years, the Company reserves the right to charge the subscriber for repairs or replacement of CPE as per the rates to be announced by the Company from time to time.
12. Any new Set Top Box purchased will be eligible for upgrade only after a period of 90 days
13. To avail the Rental scheme please give a missed call on 080 61999995